

Playermaker

PMI Shipping Policy

1. This PMI Shipping Policy covers shipping of the Playmaker PMI Product (“**Device**”) purchased from Motionize Israel Ltd. or Playermaker UK Ltd. or Playermaker Inc. (“**Playermaker**”) via www.playermaker.com; www.playermaker.co.uk; or www.playermaker.club purchases pursuant to the Terms and Conditions of Sale available at: <https://playermaker.com/Tos>.
2. **Order Processing Time.** All orders are processed within 14 business days. Orders are not shipped or delivered on weekends or holidays. If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email.
3. **Shipping Rates and Delivery Estimates.** Shipping charges for your order will be calculated and displayed at checkout.
4. **Shipment Confirmation and Order Tracking.** You will receive a shipment confirmation email (“**Confirmation Email**”) once your order has shipped containing your tracking number(s). The shipment tracking number will be active within 72 hours of the time you receive the Confirmation Email.
5. **Customs, Duties and Taxes.** Playermaker is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).
6. **Damages.** Playermaker is not liable for any Devices damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim. Please save all packaging materials and damaged goods before filing a claim.
7. **Returns Policy.** Our PMI Returns Policy, available at: www.playermaker.com, provides detailed information about options and procedures for returning your order.

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